

Messenger & Courier Services

From an envelope to a truckload
in a moment's notice.



Our on-demand services are available 24 hours a day, 365 days a year.

Our team can provide a wide range of local and national options—whether it's a bike delivery in downtown Chicago, complete service of the Chicagoland extended 8-county area, or nationwide delivery of time critical shipments.

We can accommodate any expedited same-day delivery need that you may have—give us a call!



We deliver the service you deserve.

Online orders

Place your order online via your desktop, tablet or mobile device. Download our app on any platform.

Phone in your request

There will always be a live person to answer your call, 24 hours a day, every day of the year.

Visual Proof of Delivery (VPOD)

For your safety, our couriers can take photos of your package at the delivery point in lieu of signatures to provide visual proof that the package was delivered as promised.

Instant Push to Talk (PTT)

Our technology enables instant and immediate communications with all of our couriers—no waiting, no busy signals, no voice mails.

Call us to get a quote
1-866-788-0600



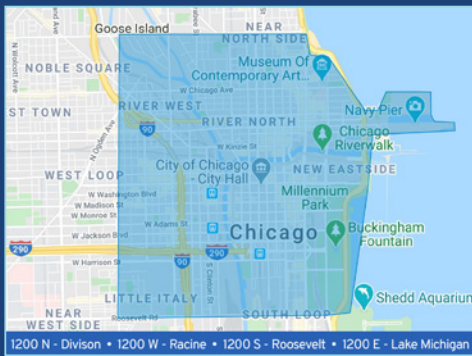
| CHICAGO LOOP ZONE |
|---|
| BIKE SERVICES |
| BIKE 1 (Direct) – ASAP |
| BIKE 2 – Delivered within 1 hour |
| BIKE 3 – Delivered within 80 min. |
| BIKE 4 – Delivered within 2 hours* |
| *Bike 4 Service is unavailable after 3pm. |
| AVAILABLE: Mon-Fri (8am - 5:30pm) |

| CHICAGO LOOP ZONE |
|--|
| CAR & VAN SERVICES |
| LOOP (Direct) – ASAP |
| LOOP 60 – Delivered within 1 hour |
| LOOP 90 – Delivered within 90 min. |
| All services listed must be picked up & delivered within Loop Zone. |
| Deliveries of multiple packages or heavy weight may require additional time. |
| AVAILABLE: 24/7 |

| CITY & SUBURBS |
|---|
| CAR & VAN SERVICES |
| DIRECT – ASAP |
| EMERGENCY – Delivered within 2 hours |
| SPECIAL – Delivered within 4 hours* |
| ECONOMY – Delivered within 6 hours** |
| *SPECIAL service available 8am-1pm, Mon-Fri |
| **ECONOMY service available 8am-11am, Mon-Fri |
| AVAILABLE: 24/7 |

ADDITIONAL INFORMATION:

- All times are good up to 28 miles.
- Deliveries with multiple packages or of a heavy weight may require additional time to deliver.
- For deliveries over 50 miles ONLY Direct and Emergency service is available



The largest single-rate downtown delivery zone in Chicago.

We offer a wide range of delivery time frames in Chicago and the suburbs, built to accommodate your needs.

**Call us to get a quote
1-866-788-0600**

Accessorials

Dry Runs: The charge for a Dry Run depends on how far the dispatched driver has traveled. There is no charge for canceling a non-dispatched run.

Weight: 10 lbs. max for bike deliveries and \$0.085 per lb. after 10 lbs. on car, van or truck deliveries.

Declared Value: All packages are insured for \$100 at no additional cost. Additional protection can be purchased for \$1.00 per \$100.00 of declared value. All claims must be filed within 24 hours of the transaction.

Helper Fee: \$36.00 – \$48.00 per hour (30 minute minimum)

Add Stop Charges: \$6.06 – \$32.50 will apply to multiple deliveries within the same building or zip code.

Court Filings: \$10 surcharge. Waiting time applies after 10 minutes.

Waiting Time: First 10 minutes are free. Additional time charged at \$0.90 per minute.

Roundtrip: Double the rate of single run rate. Round trips not available on Economy service.

Hold Over & Warehousing Fee: Call for a quote.

Vehicle Surcharges: Mini Van – \$30.00
Cargo Van – \$45.00
16ft Box Truck – Call for quote
24ft. Straight Truck – Call for quote

Fuel and Driver Expense Surcharge: Varies by motion.

Overtime Charges

Monday – Friday

00:00 – 05:59 Double Time
06:00 – 07:59 1.5 Time
08:00 – 16:00 Straight Time
16:01 – 20:59 1.5 Time
21:00 – 05:59 Double Time

Saturday

00:00 – 05:59 Double Time
06:00 – 16:59 1.5 Time
17:00 – 23:59 Double Time

Sunday

00:00 – 23:59 Double Time

Updated November 2023