

















## One team. Many solutions.

From right-now delivery to full mailroom services, we have the experience to solve your logistics problems.



### **Medical Specimen Delivery**

Our certified drivers are trained in the special handling needed to transport a variety of test samples properly, whether via a regularly scheduled route or one-off, urgent delivery.

### **Local Chicagoland**



### **On-Demand Messenger**

From an envelope to a truck load in a moment's notice—24/7/365. Our team of couriers can make a bike delivery in minutes, or van load in just hours.



### **Dedicated Routing**

Predictable scheduled routes allow you to operate effectively and efficiently. Your materials are the only item on the route, meeting your pickup and delivery times.



### **Intercept & Dock Management**

Eliminate transient traffic and improve operational flow. Our uniformed staff offers an additional level of security and reduces wear and tear on lobbies and elevators.



### **Customized Distribution**

This specialized service is designed for organizations that need to provide dedicated, branded, quality assured distribution of goods.



### Warehousing & Fulfillment

Lower your footprint with offsite storage while ensuring your inventory is secure and accessible. We manage and maintain your inventory from the moment your goods arrive at our facility.

### **Nationwide Expedited**



### **Nationwide Next Flight Out**

When it's necessary to move your shipment a long distance in a short time, we can get it anywhere in the United States within a few hours.



### Same-Day and Rush Trucking

For large shipments going long distances, our trucking services provide fast, economical delivery of whatever you need to get from Point A to Point B.



### **Hot Shot Trucking & Courier**

Long-distance Hot Shot service, most often transporting LTL (Less than a Load) freight. Dedicated, expedited vehicle service transporting a variety of materials for all industries.



It has been our experience over the last 17 years that U.S. Messenger consistently provides quality assured service, well supported by effective operations people who take a proactive role in assuring a quality customer experience. We trust U.S. Messenger.

## Cutting-edge technology for superior service.

From our couriers, to customer service, to you, we make sure we're using the latest technology to keep everyone accountable, efficient, and informed.



Phone in your Request



Package Bar Code Scanning



**Online Orders** 



**GPS Navigation** 



**GPS Tracking** 



Automatic Notifications



Electronic Signature Capture



Other Online Services



Instant Push to Talk (PTT)



Reports



Visual Proof of Delivery (VPOD)



**Route Optimization** 



## About U.S. Messenger & Logistics

Locally owned and operated, U.S. Messenger is a leading provider of customer service, on-time performance and reasonably priced delivery and logistics services in Chicagoland and nationwide. We have been delivering to our customers with integrity, accountability and consistency since 1999. Our managers and supervisors are among the most experienced in the industry. Together, they have several hundred years of leadership skills in the business, working for the biggest companies in the Midwest.



## Why choose us?

Our experienced, trained, uniformed and vetted courier staff.

By using trusted teams of employees, contractors and agents, we have absolute control of your shipments.

## All personnel are equipped with the latest technology.

Reliable voice communication, push-to-talk technology, realtime GPS location, and immediate proof of delivery via realtime signature capture.

### Reliable equipment from bicycles to trucks.

We ensure the right vehicle and equipment is available and well-maintained to complete your delivery.

### Protection is part of our service.

We have proper licensing and industry-leading insurance coverage on all lines of business.

### Trained backup couriers.

To ensure seamless coverage, our team employs full-time backup couriers who have been cross-trained to provide qualified cross-market services.

### Customized billing.

We can include EDI Templates, PDF via email, ACH collection, Operational Interconnects and other solutions to make your reconciliation less time consuming.

### Performance reports.

We collect and report on KPI's, audit reporting, accounting, POD, comparison, and even customized reports.

# Delivering throughout the United States

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Though we're based in Chicagoland, we have a broad network of trusted couriers and logistics professionals to get your packages where they need to go on time and intact. Wherever you're located, just give us a call and we'll take care of the rest!

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Call us to get a quote **1-866-788-0600** 

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U.S. Messenger is a Third Party Logistics Provider

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